# Feature Name Maintenance Delete Work Order

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.4.10 | | | |
| **Use Case Name:** | Delete Work Order | | | |
| **Created By:** | Eric Bostwick | | **Last Updated By:** |  |
| **Date Created:** | 9/13/18 | | **Last Revision Date:** |  |
| **Actors:** | | Primary Actor: Work Order Requestor (WOR)  Secondary Actor: Maintenance Supervisor | | |
| **Description:** | | Delete Maintenance Work Orders | | |
| **Trigger:** | | Need to cancel/delete a work order | | |
| **Preconditions:** | | 1. WOR has system account.  2. WOR has permission to delete work orders they created that are not completed | | |
| **Postconditions:** | | 1. Maintenance work order updated | | |
| **Normal Flow:** | | 1. WOR goes to Maintenance Work Order menu. 2. WOR selects Edit Work Orders from menu. WOR is only allowed to change work orders that they submitted and are not completed. 3. WOR queries work order system by various input parameters   (Work Order Number) or browses from a list to select the work order they want to edit.   1. WOR opens the work order and selects menu item to delete the work order. 2. Work Order is Deleted | | |
| **[Alternative Flow 1 – Work Order Complete]** | | 1a. In step 4 of the normal flow, if the work order is not allowed to be deleted the option to delete will not be allowed.  Use case resumes on line 4 of normal flow. | | |
| **Exceptions:** | |  | | |
| **Includes:** | | System user login | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | |  | | |
| **Notes and Issues:** | | 2d | | |